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| FACTS | WHAT DOES WELLS FARGO BANK, N.A. DO WITH YOUR PERSONAL INFORMATION IN CONNECTION WITH YOUR WELLS FARGO RETAIL SERVICES ACCOUNT? |
| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none">• Social Security Number and employment information• account balances and transaction history• credit history and income |
| How? | All financial companies need to share customers’ personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ personal information; the reasons Wells Fargo Retail Services chooses to share; and whether you can limit this sharing. |

| Reasons we can share your personal information | Does Wells Fargo Retail Services share? | Can you limit this sharing? |
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| For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes — with service providers we use to offer our products and services to you (please see below to limit the ways in which we contact you) | Yes | No |
| For joint marketing with other financial companies | No | We don’t share |
| For our affiliates’ everyday business purposes — information about your transactions and experiences | Yes | No |
| For our affiliates’ everyday business purposes — information about your creditworthiness | Yes | Yes |
| For our affiliates to market to you | Yes | Yes |
| For nonaffiliates to market to you | Yes | Yes |

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| To limit our sharing | <ul style="list-style-type: none">• Call 1-855-257-8709 — our menu will prompt you through your choices.• Online and mobile banking customers — sign on and from the My Profile or Profile menu, select Change Privacy Preferences or Privacy Preferences. <p>Please note: If you are a <i>new</i> customer, we can begin sharing your information 30 days from the date we sent this notice. When you are <i>no longer</i> our customer, we can continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.</p> |
| To limit direct marketing | <ul style="list-style-type: none">• To limit our direct marketing to you by mail or telephone, call 1-855-257-8709 — our menu will prompt you through your choices.• Online and mobile banking customers — sign on and from the My Profile or Profile menu, select Change Privacy Preferences or Privacy Preferences. <p>Please note: A Do Not Call election is effective for five years (or while you are an active consumer customer, if longer). The Do Not Mail election is effective for three years. You may continue to receive marketing information in regular account mailings and statements, when you visit us online or at an ATM. You may also be contacted to service your account or participate in surveys.</p> |
| Questions? | Call 1-800-459-8451 , Monday through Friday, 8:00 a.m. - 6:00 p.m. Central Time or go to wellsfargo.com/privacy_security |

| Who we are | |
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| Who is providing this notice? | Wells Fargo Bank, N.A. This notice applies solely to your Wells Fargo Retail Services account(s). Other Wells Fargo accounts are covered by a different privacy notice received in connection with those accounts. |
| What we do | |
| How does Wells Fargo Retail Services protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. For more information visit wellsfargo.com/privacy_security . |
| How does Wells Fargo Retail Services collect my personal information? | <p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none"> • open an account or provide employment information • apply for a loan or use your credit or debit card • give us your income information <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p> |
| Why can't I limit all sharing? | <p>Federal law gives you the right to limit only:</p> <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes — information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</p> |
| What happens when I limit sharing for an account I hold jointly with someone else? | <ul style="list-style-type: none"> • If you limit sharing with affiliates, your choices will apply individually unless you tell us otherwise. Any account holder may express a privacy preference on behalf of the other joint account holders • If you limit sharing with nonaffiliates, your choices will apply to everyone on your account |
| Definitions | |
| Affiliates | <p>Companies related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> • <i>Our affiliates include financial companies with Wells Fargo in their name such as Wells Fargo Clearing Services, LLC</i> |
| Nonaffiliates | <p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> • <i>Nonaffiliates we share with can include merchants participating in our credit card programs, their affiliates, their service providers, and program sponsors</i> |
| Joint marketing | <p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> • <i>Wells Fargo Retail Services doesn't jointly market</i> |
| Other important information | |
| Important Notice about Credit Reporting: We may report information about your account(s) to credit bureaus and/or consumer reporting agencies. Late payments, missed payments, or other defaults on your account(s) may be reflected in your credit report and/or consumer report. | |
| Do Not Call Policy: This Privacy Notice constitutes Wells Fargo's Do Not Call Policy under the Telephone Consumer Protection Act for all consumers. Wells Fargo maintains an internal Do Not Call preference list. Do Not Call requests will be honored within 10 business days and will be effective for at least five years from the date of request. Marketing calls/texts or artificial or prerecorded voice message calls may be made to residential or cellular phone numbers that appear on the Wells Fargo Do Not Call list with the appropriate consent. If you do not have an account with Wells Fargo & Company, call 1-800-869-3557 (1-800-TO-WELLS) to be placed on the Wells Fargo & Company's Do Not Call list. | |
| Nevada Residents: We are providing you this notice pursuant to state law. You may be placed on our internal Do Not Call List by following the directions in the <i>To limit direct marketing</i> section. For more information regarding our telemarketing practices, contact us at 1-800-869-3557 ; PrivacyCenter@wellsfargo.com , or Wells Fargo, P.O. Box 5110, Sioux Falls, SD 57117-5110. If you would like more information regarding this Nevada law, contact: Bureau of Consumer Protection, Office of the Nevada Attorney General, 100 North Carson Street, Carson City, NV 89701; 775-684-1100 ; AgInfo@ag.nv.gov . | |
| Vermont Residents: We will not disclose information about your creditworthiness to our affiliates other than as permitted by Vermont law, unless you authorize us to make those disclosures. | |
| State Law: We follow state law if state law provides you with additional privacy protections. | |