



# 2Q20 Quarterly Supplement

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July 14, 2020

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*Financial results reported in this document are preliminary. Final financial results and other disclosures will be reported in our Quarterly Report on Form 10-Q for the quarter ended June 30, 2020, and may differ materially from the results and disclosures in this document due to, among other things, the completion of final review procedures, the occurrence of subsequent events, or the discovery of additional information.*

# 2Q20 Earnings

<i>(in millions, except EPS)</i>	2Q20	1Q20	2Q19
Net interest income	\$ 9,880	11,312	12,095
Noninterest income	7,956	6,405	9,489
Total revenue	17,836	17,717	21,584
Provision expense	9,534	4,005	503
Noninterest expense	14,551	13,048	13,449
Income tax expense (benefit)	(3,917)	159	1,294
<b>Wells Fargo net income (loss)</b>	<b>\$ (2,379)</b>	<b>653</b>	<b>6,206</b>
Diluted earnings (loss) per common share (EPS)	\$ (0.66)	0.01	1.30

## ▪ Net loss of \$2.4 billion included:

- \$9.5 billion of provision expense for credit losses:
  - \$8.4 billion increase in the allowance for credit losses
  - \$1.1 billion of net charge-offs for loans
- \$1.2 billion of operating losses, including \$765 million of customer remediation accruals for a variety of matters
- \$382 million of personnel, occupancy and technology expense related to COVID-19 (*noninterest expense*)
- ~\$295 million of fee and interest waivers for customer accommodations in response to COVID-19 <sup>(1)</sup>
- \$346 million of net gains on equity securities from deferred compensation plan investment results, which were largely offset by \$349 million of employee benefits expense
  - Please see page 24 for additional information
- \$317 million of mortgage banking income as higher net gains on mortgage loan originations/sales activities were more than offset by lower mortgage servicing income, which included MSR valuation adjustments of \$(531) million for higher prepayment assumptions and higher expected servicing costs associated with higher projected defaults
- \$261 million gain on the sale of residential mortgage loans that were reclassified to held for sale in 2019 (*other noninterest income*)

(1) Customer accommodation actions reflect estimates based on customer requests and may not take into account customers who have continued to make payments even after requesting a deferral.

# Providing support during the COVID-19 pandemic

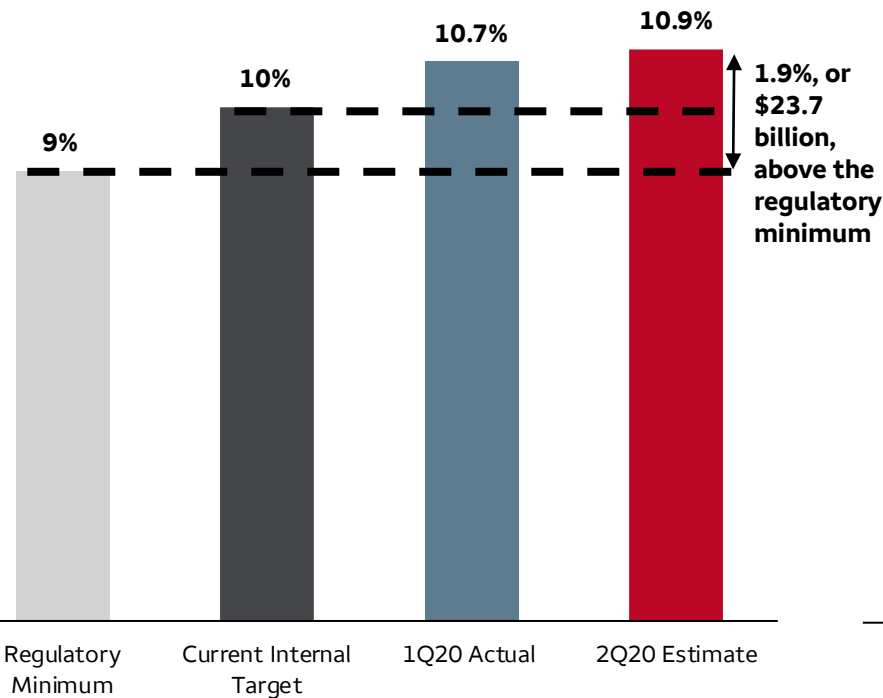
<b>Consumer and Small Business Customers</b> <sup>(1)(2)</sup>	<p>Helped more than <b>2.7 million</b> customers by deferring payments and waiving fees</p> <ul style="list-style-type: none"><li>- Over <b>2.5 million</b> payments deferred, representing more than <b>\$5 billion</b> in principal and interest, including <b>\$3.2 billion</b> in mortgage loans serviced for others</li><li>- Approximately <b>6 million</b> fee waivers, exceeding <b>\$200 million</b></li></ul>
<b>Commercial Customers</b> <sup>(1)(2)</sup>	<p>Processed approximately <b>246,000</b> deferrals representing more than <b>\$1.5 billion</b> in principal and interest payments</p> <p>Provided commercial distribution and auto finance customers maturity date extensions representing approximately <b>\$6.6 billion</b> of outstanding principal and interest</p>
<b>Payroll Protection Program (PPP)</b> <sup>(1)</sup>	<p>Funded <b>179,000</b> commercial loans totaling <b>\$10.1 billion</b> with an average loan size of \$56,000</p> <ul style="list-style-type: none"><li>- 60% were for loan amounts less than \$25,000</li><li>- 41% were to companies in low-and moderate-income areas or at least 50% minority census tracks</li><li>- 84% were for companies that had fewer than 10 employees</li><li>- 90% of companies had less than \$2 million in annual revenue</li></ul>
<b>Open for Business Fund</b>	<p>Committed to donating approximately <b>\$400 million</b> in gross processing fees received from the PPP to help small businesses impacted by the COVID-19 pandemic</p> <ul style="list-style-type: none"><li>- Working with nonprofit organizations to provide capital, technical support, and long-term resiliency programs to small businesses with an emphasis on serving minority-owned businesses</li></ul>

(1) Includes year-to-date (YTD) actions through June 30, 2020.

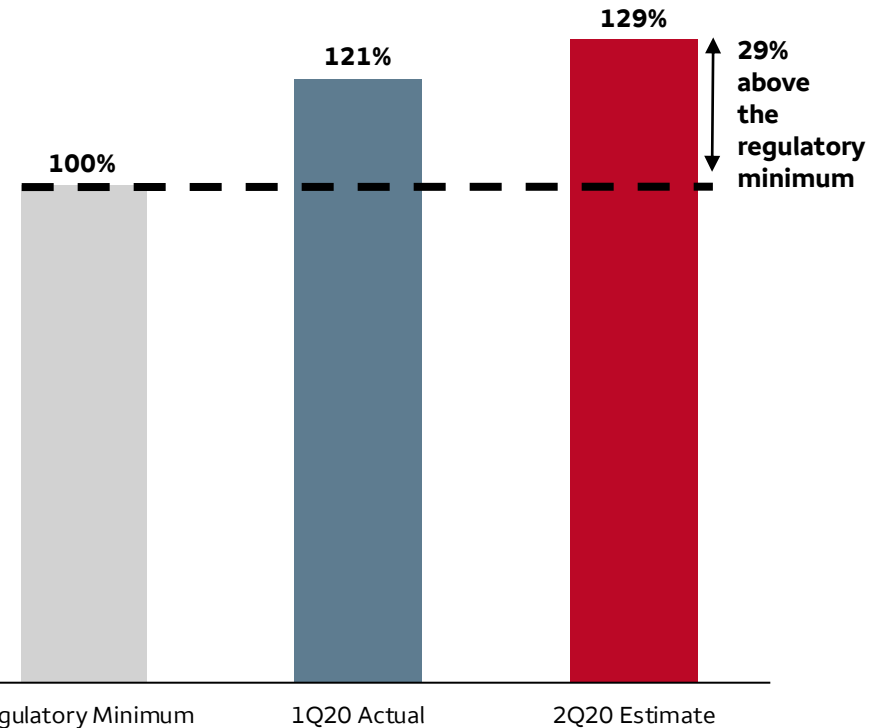
(2) Customer accommodation actions reflect estimates based on customer requests and may not take into account customers who have continued to make payments even after requesting a deferral.

# Strong capital and liquidity positions

2Q20 Common Equity Tier 1 (CET 1) Ratio <sup>(1)</sup>



2Q20 Liquidity Coverage Ratio (LCR) <sup>(2)</sup>



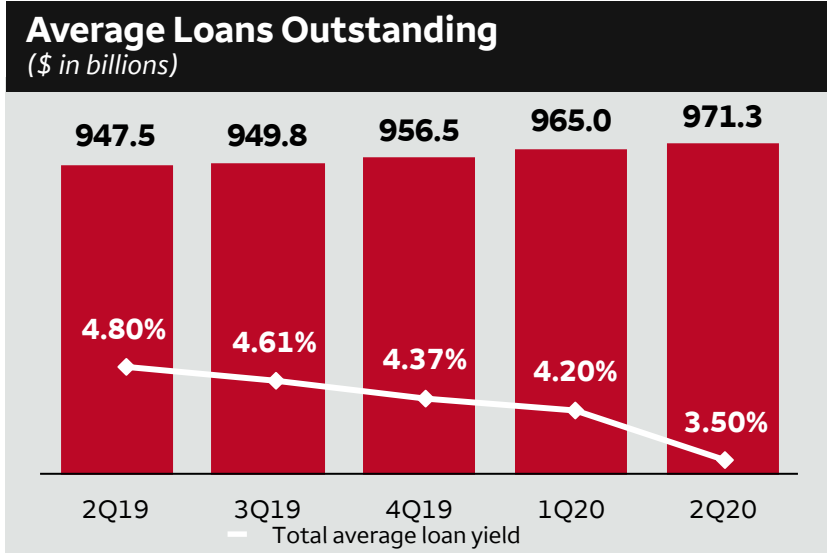
- Following the FRB's final publication of the CCAR results, we expect our stress capital buffer (SCB) to be 2.5%, which is the lowest possible under the new framework and would result in the regulatory minimum of our CET1 ratio remaining at 9%
- At June 30, 2020, the Company's primary unencumbered sources of liquidity totaled ~\$511 billion <sup>(3)</sup>

<sup>(1)</sup> 2Q20 capital ratio is a preliminary estimate. See page 31 for additional information regarding the Common Equity Tier 1 capital ratio.

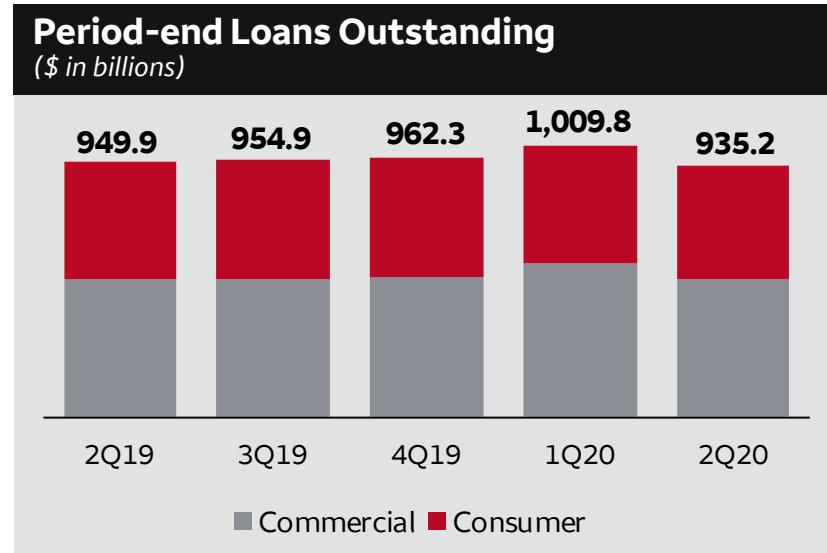
<sup>(2)</sup> 2Q20 liquidity coverage ratio (LCR) is a preliminary estimate. LCR is calculated as high-quality liquid assets divided by projected net cash outflows, as each is defined under the LCR rule.

<sup>(3)</sup> Includes cash, cash equivalents, and unencumbered high-quality liquid debt securities. Primary sources of liquidity is a preliminary estimate.

# Loans



- Total average loans of \$971.3 billion, up \$23.8 billion year-over-year (YoY) and \$6.3 billion linked quarter (LQ) reflecting the ~\$80 billion of commercial loan draws in March due to the economic slowdown associated with the COVID-19 pandemic
- Total average loan yield of 3.50%, down 70 bps LQ and 130 bps YoY reflecting the repricing impacts of lower interest rates, as well as continued loan mix changes



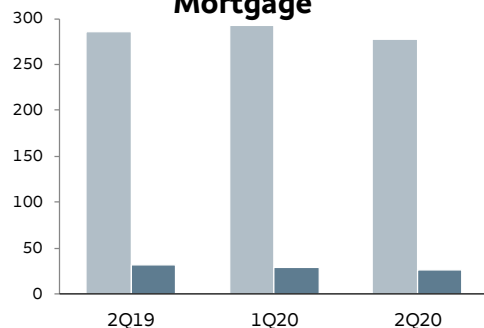
- Total period-end loans of \$935.2 billion, down \$14.7 billion, or 2%, YoY driven by lower consumer real estate loans
- Total period-end loans down \$74.6 billion, or 7%, LQ as declines in commercial and industrial loans, consumer real estate loans, and credit card loans, were partially offset by growth in commercial real estate loans and auto loans
  - Please see pages 6 and 7 for additional information

# Consumer loan trends

**Consumer loans down \$15.7 billion YoY; down \$20.1 billion LQ as declines in consumer real estate loans, credit card loans and other revolving credit and installment loans were partially offset by modest growth in automobile loans**

(\$ in billions, Period-end balances)  
B= billion, MM = million

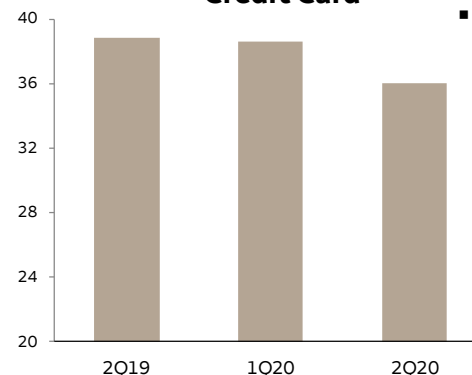
## Consumer Real Estate 1-4 Family First & Junior Lien Mortgage



■ 1-4 Family First  
■ Junior Lien

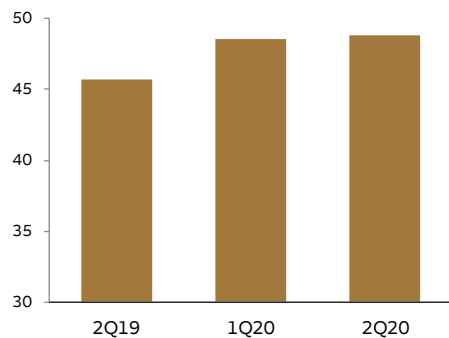
- First mortgage loans down \$8.5B YoY and down \$15.0B LQ
  - LQ decrease included a \$10.4B transfer to HFS as well as paydowns, partially offset by \$16.4B of originations
- Junior lien mortgage loans down \$5.2B YoY and \$1.7B LQ as continued paydowns more than offset new originations

## Credit Card



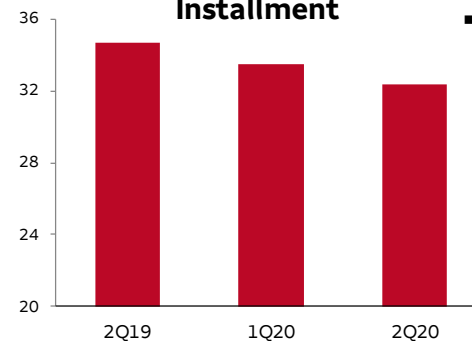
- Credit card down \$2.8B YoY and \$2.6B LQ reflecting the economic slowdown and changes in consumer spending associated with the COVID-19 pandemic

## Automobile



- Auto loans up \$3.1B YoY and \$240MM LQ
- Originations of auto loans down 11% YoY and 13% LQ largely due to the economic slowdown associated with the COVID-19 pandemic

## Other Revolving Credit and Installment



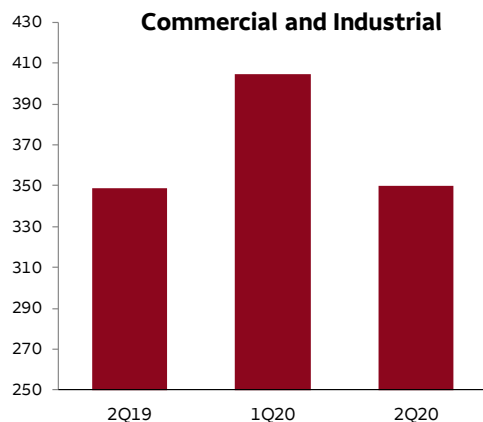
- Other revolving credit and installment loans down \$2.3B YoY and down \$1.2B LQ on lower margin loans and security based lending, as well as lower personal loans and lines and student loans

# Commercial loan trends

**Commercial loans up \$942 million YoY and down \$54.5 billion LQ as almost all of the \$80 billion of loan draws in March associated with the COVID-19 pandemic were paid down reflecting strength in the capital markets**

(\$ in billions, Period-end balances)

B= billion, MM = million

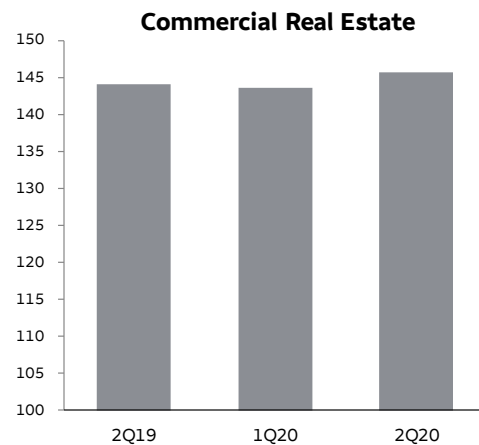


**Commercial and industrial (C&I) loans down \$54.9B LQ on broad-based declines across the lines of business driven by paydowns of loans following increased 1Q20 loan draws, including declines of:**

- \$34.7B in Corporate & Investment Banking driven by declines in Corporate Transactional Banking across all industry verticals, lower Asset Backed Finance loans, and declines in Commercial Real Estate credit facilities to REITs and other non-depository financial institutions
- \$16.2B in Commercial Capital on seasonality of summer paydowns and payoff of March loan draws
- \$9.4B in Middle Market Banking on payoff of March loan draws

**Partially offset by:**

- \$9.5B of PPP loans
- See page 3 for additional information



**Commercial real estate (CRE) loans up \$2.1B LQ**

- CRE Mortgage and CRE Construction were up \$1.2B and \$882 million, respectively, driven by new originations, construction fundings and loan extensions

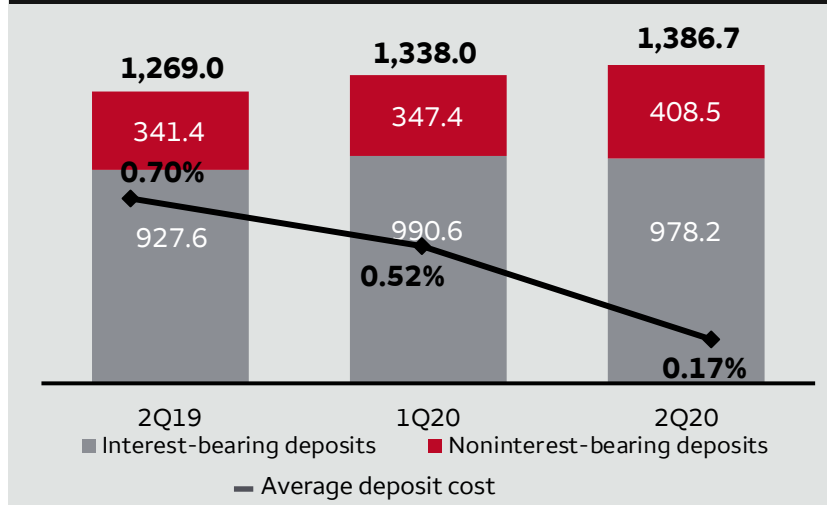
**Lease financing down \$1.7B LQ predominantly driven by declines in Equipment Finance**



# Deposits

## Average Deposits and Rates

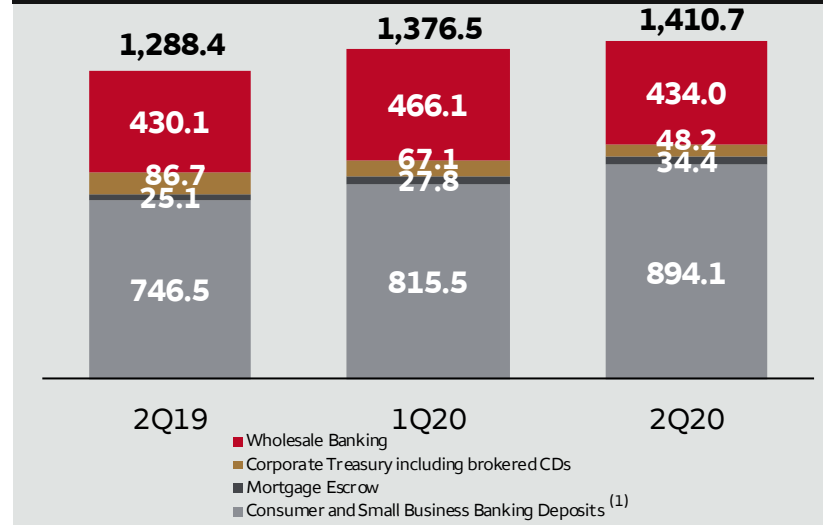
(\$ in billions)



- Average deposits of \$1.4 trillion, up \$117.7 billion, or 9%, YoY on growth across the deposit gathering businesses reflecting customers' preferences for liquidity due to COVID-19
- Average deposits up \$48.7 billion, or 4%, LQ on growth in consumer and small business banking deposits <sup>(1)</sup> reflecting customers' preferences for liquidity due to COVID-19
  - Noninterest-bearing deposits up \$61.1 billion, or 18%
- Average deposit cost of 17 bps, down 35 bps LQ reflecting the lower interest rate environment
  - Wholesale Banking down 62 bps
  - WIM down 25 bps
  - Retail banking down 12 bps

## Period-end Deposits

(\$ in billions)



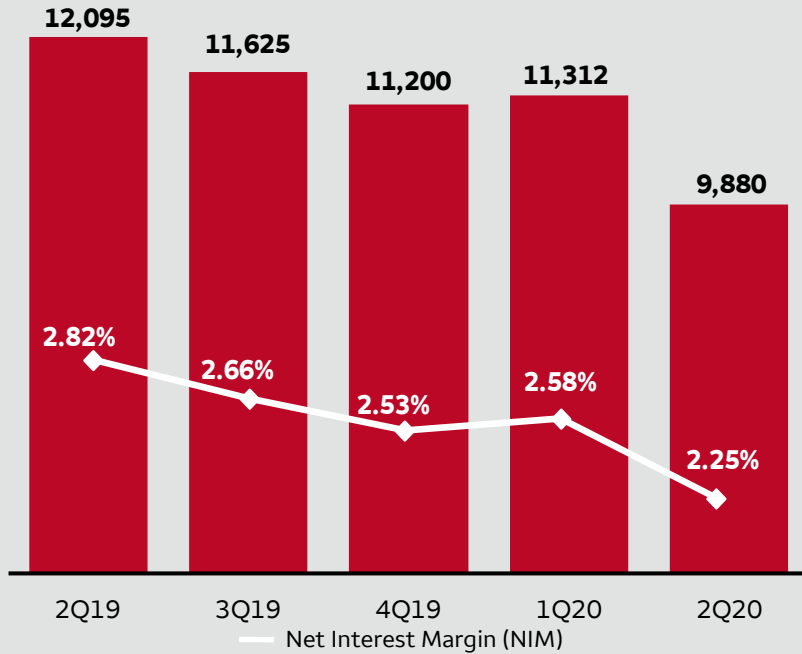
- Period-end deposits of \$1.4 trillion, up \$122.3 billion, or 9%, YoY on growth across the deposit gathering businesses reflecting customers' preferences for liquidity due to COVID-19
- Period-end deposits up \$34.2 billion, or 2%, LQ
  - \$78.6 billion increase in consumer and small business banking deposits <sup>(1)</sup> reflected impacts due to COVID-19 including customers' preferences for liquidity, loan payment deferrals, tax payment deferrals, stimulus checks, and lower consumer spending
  - \$32.1 billion decline in Wholesale Banking deposits reflecting actions taken to manage under the Asset Cap with an emphasis on reducing certain non-operational deposits

(1) Total deposits excluding mortgage escrow and wholesale deposits (Wholesale Banking, and Corporate Treasury including brokered CDs).

# Net interest income

## Net Interest Income

(\$ in millions)



Average rates	2Q19	3Q19	4Q19	1Q20	2Q20
1 Month LIBOR	2.44 %	2.17 %	1.79 %	1.41 %	0.36 %
3 Month LIBOR	2.51	2.20	1.93	1.53	0.60
Fed Funds Target Rate	2.50	2.29	1.83	1.41	0.25
10 Year CMT <sup>(1)</sup>	2.33	1.79	1.80	1.38	0.69

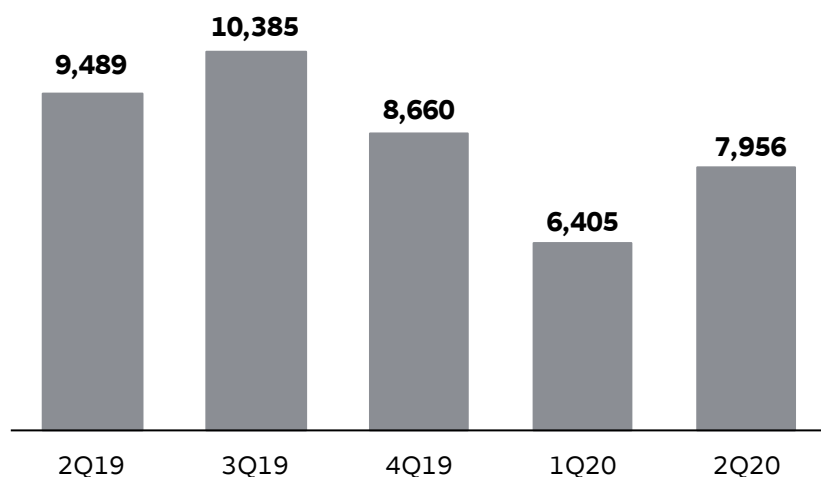
- Net interest income decreased \$2.2 billion, or 18%, YoY reflecting the lower interest rate environment
- Net interest income decreased \$1.4 billion, or 13%, LQ reflecting balance sheet repricing driven by the impact of the lower interest rate environment, as well as:
  - \$275 million less favorable hedge ineffectiveness accounting results <sup>(2)</sup> from 1Q20 which included large interest rate changes in the quarter
  - \$187 million higher MBS premium amortization resulting from higher prepays (2Q20 MBS premium amortization was \$548 million vs. \$361 million in 1Q20)
  - Partially offset by a shift to a lower-cost mix of funding
- NIM of 2.25% down 33 bps LQ and included:
  - ~(23) bps from balance sheet repricing and mix
  - ~(6) bps from hedge ineffectiveness accounting results
  - ~(4) bps from MBS premium amortization

(1) CMT = Constant Maturity Treasury rate.

(2) Total hedge ineffectiveness accounting (including related economic hedges) of \$38 million in the quarter included \$12 million in net interest income and \$26 million in other income. In 1Q20 total hedge ineffectiveness accounting (including related economic hedges) was \$266 million and included \$287 million in net interest income and \$(21) million in other income. Changes in the level of market rates, basis relationships, hedge notional, and the size of hedged portfolios contribute to differing levels of hedge ineffectiveness each quarter.

# Noninterest income

(in millions)	2Q20	vs 1Q20	vs 2Q19
Noninterest income			
Service charges on deposit accounts	\$ 930	(23) %	(23)
Trust and investment fees:			
Brokerage advisory, commissions and other fees	2,117	(15)	(9)
Trust and investment management	687	(2)	(14)
Investment banking	547	40	20
Card fees	797	(11)	(22)
Other fees	578	(9)	(28)
Mortgage banking	317	(16)	(58)
Net gains from trading activities	807	n.m.	252
Net gains on debt securities	212	(11)	960
Net gains from equity securities	533	n.m.	(14)
Lease income	334	(5)	(21)
Other <sup>(1)</sup>	97	(79)	(88)
<b>Total noninterest income</b>	<b>\$ 7,956</b>	<b>24 %</b>	<b>(16)</b>

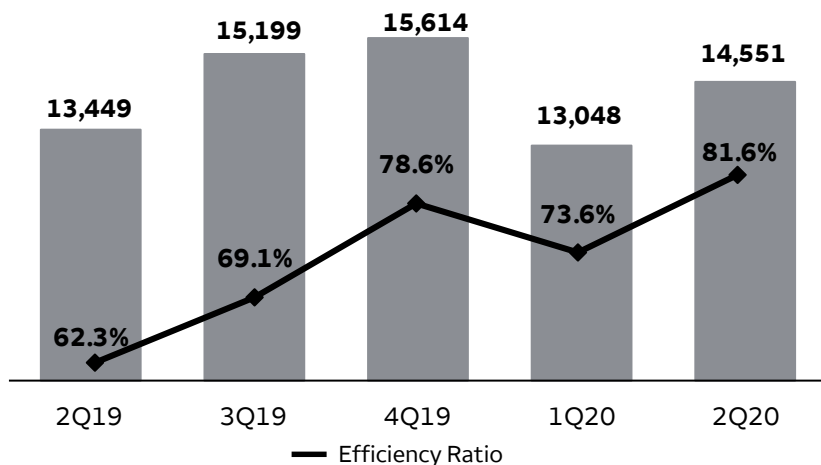


(1) In 2Q20, insurance income was moved to all other noninterest income. Prior period balances have been revised to conform with the current period presentation.

- Noninterest income up \$1.6 billion, or 24% LQ
- Deposit service charges down \$279 million LQ on lower overdraft activity reflecting lower debit card transaction volumes, higher fee waivers, and higher average customer deposit balances, as well as lower treasury management fees
  - Consumer was 45% and commercial was 55% of total
    - Earnings credit rate (ECR) offset (results in lower fees for commercial customers) was down \$58 million LQ and \$89 million YoY
- Trust and investment fees down \$223 million
  - Brokerage advisory, commissions and other fees down \$365 million on lower retail brokerage advisory fees (priced at the beginning of the quarter), as well as lower brokerage transaction revenue
  - Investment banking fees up \$156 million driven by strength in debt and equity capital markets
- Card fees down \$95 million on lower interchange income reflecting the impact of COVID-19 on consumer spending
- Mortgage banking down \$62 million
  - Net gains on mortgage loan originations up \$898 million and included higher origination volumes and a higher gain on sale margin
  - Servicing income down \$960 million due to a \$739 million decline in market-related MSR valuation changes, net of hedge results driven by MSR valuation assumption updates including higher prepayments and servicing costs
- Net gains from trading activities up \$743 million from higher trading volumes across many products, increased volatility leading to wider bid-offer spreads, and substantial spread/price improvement in certain credit markets (Please see page 29 for additional information)
- Net gains from equity securities up \$1.9 billion on \$829 million lower securities impairment and \$967 million higher deferred compensation plan investment results (P&L neutral), as well as higher realized gains (Please see page 24 for additional information on deferred compensation)
- Other income down \$370 million and included \$202 million lower gains on the sale of loans (\$261 million in 2Q20 vs. \$463 million in 1Q20)

# Noninterest expense and efficiency ratio <sup>(1)</sup>

(in millions)	2Q20	vs 1Q20	vs 2Q19
Noninterest expense			
Personnel <sup>(2)</sup>	\$ 8,911	7 %	5
Technology and equipment <sup>(2)</sup>	562	(20)	(12)
Occupancy <sup>(3)</sup>	871	22	21
Core deposit and other intangibles	22	(4)	(19)
FDIC and other deposit assessments	165	40	15
Operating losses	1,219	163	394
Outside professional services	758	4	(8)
Other	2,043	3	(14)
<b>Total noninterest expense</b>	<b>\$ 14,551</b>	<b>12 %</b>	<b>8</b>



## Noninterest expense up \$1.5 billion LQ

- Personnel expense up \$597 million and included:
  - \$231 million of expenses in response to COVID-19, including bonus payments and premium pay for certain customer-facing and support employees, as well as child care services paid by the company
  - \$947 million increase in deferred compensation expense (P&L neutral) which was largely offset in net gains from equity securities
    - Please see page 24 for additional information
  - \$676 million reduction from seasonally higher employee benefits expense in 1Q
- Technology and equipment expense down \$144 million and included the reversal of an accrual for software expense
- Occupancy expense up \$156 million reflecting \$133 million of COVID-19 related expense due to additional cleaning fees, supplies, and equipment
- FDIC and other deposit assessments up \$47 million on higher FDIC assessment base and rate
- Outside professional services expense up \$31 million on higher project-related expense
- Operating losses up \$755 million on higher customer remediation accruals for a variety of matters, as well as higher litigation accruals

(1) Efficiency ratio defined as noninterest expense divided by total revenue (net interest income and noninterest income).

(2) In 2Q20, personnel-related expenses were combined into a single line item, and expenses for cloud computing services were moved from contract services expense to technology and equipment expense. Prior period balances have been revised to conform with the current period presentation.

(3) Represents expenses for both leased and owned properties.

# Community Banking

<i>(in millions)</i>		2Q20	vs 1Q20	vs 2Q19
Net interest income	\$	5,699	(16) %	(19)
Noninterest income		3,067	13	(35)
Provision for credit losses		3,378	97	605
Noninterest expense		8,346	17	16
Income tax expense		(2,666)	n.m.	n.m.
<b>Segment net income (loss)</b>	<b>\$</b>	<b>(331)</b>	<b>n.m.</b> %	<b>n.m.</b>

<i>(\$ in billions)</i>		2Q20	1Q20	2Q19
Avg loans	\$	449.3	(3)	(2)
Avg deposits		848.5	6	9

	2Q20	1Q20	2Q19
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## Key Metrics:

Total Retail Banking branches	5,300	5,329	5,442
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<i>(in billions)</i>		2Q20	1Q20	2Q19
Auto originations	\$	5.6	6.5	6.3

## Home Lending

Applications	\$	84	108	90
Application pipeline		50	62	44
Originations		59	48	53
Residential HFS production margin <sup>(1)</sup>		2.04 %	1.08 %	0.98

- Net loss of \$331 million, down from net income of \$155 million in 1Q20 and net income of \$3.1 billion in 2Q19
- Provision for credit losses of \$3.4 billion included a \$2.8 billion increase in the allowance for credit losses in the quarter

## Key metrics

- See page 13 for additional information
- 5,300 retail banking branches reflects 30 branch consolidations in 2Q20
  - ~1,100 branches, or ~20% of our nationwide network, are temporarily closed due to COVID-19
- Consumer auto originations of \$5.6 billion, down 13% LQ and 11% YoY
- Mortgage originations of \$59 billion (held-for-sale = \$43 billion and held-for-investment = \$16 billion), up 23% LQ and 11% YoY
  - 38% of originations were for purchases, compared with 48% in 1Q20 and 68% in 2Q19
  - 2.04% residential held-for-sale production margin <sup>(1)</sup>, up 96 bps LQ and up 106 bps YoY
  - \$259 million of originations directed to held-for-sale for future securitizations

(1) Production margin represents net gains on residential mortgage loan origination/sales activities divided by total residential held-for-sale mortgage originations.

# Community Banking metrics

Customers and Active Accounts (in millions)	2Q20	1Q20	4Q19	3Q19	2Q19	vs. 1Q20	vs. 2Q19
Digital (online and mobile) Active Customers <sup>(1)</sup>	31.1	31.1	30.3	30.2	30.0	0%	4%
Mobile Active Customers <sup>(1)</sup>	25.2	24.9	24.4	24.3	23.9	1%	6%
Primary Consumer Checking Customers <sup>(2)(3)</sup>	24.3	24.4	24.4	24.3	24.3	-0.3%	0.4%
Consumer General Purpose Credit Card Active Accounts <sup>(4)(5)</sup>	7.3	7.9	8.1	8.1	8.0	-7%	-9%

- 31.1 million digital (online and mobile) active customers <sup>(1)</sup>, stable LQ and up 4% YoY reflecting continued improvements in user experience and increased customer awareness of digital services
  - 25.2 million mobile active customers <sup>(1)</sup>, up 1% LQ and 6% YoY

Balances and Activity (in millions, except where noted)	2Q20	1Q20	4Q19	3Q19	2Q19	vs. 1Q20	vs. 2Q19
Consumer and Small Business Banking Deposits (Average) (\$ in billions)	\$ 857.9	779.5	763.2	749.5	742.7	10%	16%
Teller and ATM Transactions <sup>(6)</sup>	235.2	289.4	315.1	324.3	327.3	-19%	-28%
Debit Cards <sup>(7)</sup>							
POS Transactions	2,027	2,195	2,344	2,344	2,336	-8%	-13%
POS Purchase Volume (billions)	\$ 93.1	90.6	95.2	92.6	93.2	3%	0%
Consumer General Purpose Credit Cards <sup>(5)</sup> (\$ in billions)							
POS Purchase Volume	\$ 15.8	18.1	21.0	20.4	20.4	-13%	-22%
Outstandings (Average)	29.6	32.3	32.3	31.7	30.9	-8%	-4%

- Average consumer and small business banking deposit balances up 10% LQ and 16% YoY
- Teller and ATM transactions <sup>(6)</sup> of 235.2 million in 2Q20, down 19% LQ and 28% YoY primarily due to the temporary closure of approximately ~1,100 branches, or ~20% of our nationwide network, due to COVID-19, as well as the continued customer migration to digital channels
- Debit cards <sup>(7)</sup> and consumer general purpose credit cards <sup>(5)</sup>:
  - Point-of-sale (POS) debit card transactions down 8% LQ and 13% YoY on reduced consumer spending activity due to COVID-19
  - POS debit card purchase volume up 3% LQ on higher average transaction sizes and flat YoY
  - POS consumer general purpose credit card purchase volume down 13% LQ and 22% YoY on reduced customer spending due to COVID-19

(1) Digital and mobile active customers is the number of consumer and small business customers who have logged on via a digital or mobile device in the prior 90 days. Prior periods have been revised so they are no longer reported on a one-month lag. (2) Metrics reported on a one-month lag from reported quarter-end; for example, 2Q20 data as of May 2020 compared with May 2019. (3) Customers who actively use their checking account with transactions such as debit card purchases, online bill payments, and direct deposit. Management uses this metric to help monitor trends in checking customer engagement with the Company. (4) Accounts having at least one POS transaction, including POS reversal, during the period. (5) Credit card metrics shown in the table are for general purpose cards only. (6) Teller and ATM transactions reflect customer transactions completed at a branch teller line or ATM and does not include customer interactions with a branch banker. Management uses this metric to help monitor customer traffic trends within the Company's Retail Banking business. (7) Combined consumer and business debit card activity.

# Wholesale Banking

(\$ in millions)	2Q20	vs 1Q20	vs 2Q19
Net interest income	\$ 3,891	(6) %	(14)
Noninterest income	2,672	59	6
Provision for credit losses	6,028	163	n.m.
Noninterest expense	3,963	5	2
Income tax benefit	(1,286)	136	n.m.
<b>Segment net income (loss)</b>	<b>\$ (2,143)</b>	<b>n.m.</b>	<b>% n.m.</b>

(\$ in billions)

Avg loans	\$ 504.3	4	6
Avg deposits	441.2	(3)	8

	2Q20	1Q20	2Q19
Efficiency ratio <sup>(1)</sup>	60.4	64.7 %	54.9
Adjusted efficiency ratio for income tax credits <sup>(2)</sup>	55.2	58.2	50.9

(# or # in billions)	2Q20	vs 1Q20	vs 2Q19
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## Key Metrics:

### Lending-related

Unfunded lending commitments	\$ 339	13 %	5
Assets under lease	25	(7)	(9)
Commercial mortgage servicing - 3rd party unpaid principal balance	569	1	2

### Treasury Management

ACH payment transactions originated (#) <sup>(3)</sup>	2.1	5	11
Commercial card spend volume <sup>(4)</sup>	\$ 5.8	(29)	(34)

### Investment Banking <sup>(5)</sup>

Total U.S. market share (YTD %)	3.8		30 bps
High grade DCM U.S. market share (YTD %)	8.1		60 bps
Loan syndications U.S. market share (YTD %)	4.1		(40) bps

(1) The efficiency ratio is noninterest expense divided by total revenue (net interest income and noninterest income). (2) The adjusted efficiency ratio for income tax credits, which includes tax equivalent adjustments for income tax credits related to our low-income housing and renewable energy investments, is a non-GAAP financial measure. For additional information, including a corresponding reconciliation to GAAP financial measures, see page 30. (3) Includes ACH payment transactions originated by the entire company. (4) Includes commercial card volume for the entire company. (5) Year-to-date (YTD) through June 30. Source: Dealogic U.S. investment banking fee market share. (6) Preliminary estimate. (7) YTD through June 30. Source: Refinitiv.

- Net loss of \$2.1 billion
- Net interest income down 6% LQ reflecting the impact of the lower interest rate environment and lower deposit balances, partially offset by higher average loans
- Noninterest income up 59% LQ on higher trading and investment banking results, as well as lower securities impairment
  - Record Corporate & Investment Bank Capital Markets results driven by strong FICC trading results and record investment grade debt issuances
- Provision for credit losses increased \$3.7 billion LQ driven by a \$5.5 billion increase in the allowance for credit losses, and \$323 million higher net charge-offs driven by losses in the oil and gas, and commercial real estate portfolios
- Noninterest expense up 5% LQ driven by higher operating losses reflecting higher litigation accruals

### Lending-related

- Unfunded lending commitments up 5% YoY and 13% LQ
- Revolving loan utilization in June of 39.1% <sup>(6)</sup>, down 210 bps YoY and 950 bps LQ reflecting paydowns of March loan draws
- WF Capital Finance was the #1 Bookrunner of asset-based loans with YTD market share of 20.1% vs. 19.6% in 2019 <sup>(7)</sup>

### Treasury Management

- Treasury management revenue down 13% YoY and 10% LQ
- ACH payment transactions originated <sup>(3)</sup> up 11% YoY on large customer volume growth and up 5% LQ
- Commercial card spend volume <sup>(4)</sup> of \$5.8 billion, down 34% YoY and 29% LQ on reductions in business travel and other purchase activity due to COVID-19

### Investment Banking <sup>(5)</sup>

- YTD 2020 U.S. investment banking market share of 3.8% vs. YTD 2019 of 3.5%



# Wealth and Investment Management

<i>(in millions)</i>	2020	vs 1Q20	vs 2Q19
Net interest income	\$ 736	(15) %	(29)
Noninterest income	2,924	3	(3)
Provision for credit losses	257	n.m.	n.m.
Noninterest expense	3,153	2	(3)
Income tax expense	63	(59)	(69)
<b>Segment net income</b>	<b>\$ 180</b>	<b>(61) %</b>	<b>(70)</b>

*(\$ in billions)*

Avg loans	\$ 78.7	-	5
Avg deposits	171.8	13	20

<i>(in billions, except where noted)</i>	2020	vs 1Q20	vs 2Q19
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## Key Metrics:

WIM Client assets <sup>(1)</sup> <i>(\$ in trillions)</i>	\$ 1.8	11 %	(4)
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## Retail Brokerage

Client assets <i>(\$ in trillions)</i>	\$ 1.6	12	(4)
Advisory assets	569	14	1
IRA assets	415	13	-
Financial advisors (#)	13,298	(1)	(4)

## Wealth Management

Client assets	\$ 224	5	(3)
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## Wells Fargo Asset Management

Total AUM <sup>(2)</sup>	578	12	17
Wells Fargo Funds AUM	283	19	36

(1) WIM Client Assets reflect Brokerage & Wealth assets, including Wells Fargo Funds holdings and deposits.

(2) Wells Fargo Asset Management Total AUM that is not held in Brokerage & Wealth client assets is excluded from WIM Client Assets.

Wells Fargo 2Q20 Supplement

- Net income of \$180 million, down 70% YoY and 61% LQ and included a \$255 million increase in the allowance for credit losses in the quarter
- Net interest income down 15% LQ primarily due to the lower interest rate environment, partially offset by higher deposit balances
- Noninterest income up 3% LQ as net gains from equity securities reflecting a \$413 million increase in deferred compensation plan investment results (P&L neutral), were partially offset by lower retail brokerage advisory fees (priced at the beginning of the quarter) and lower brokerage transaction revenue
- Noninterest expense up 2% LQ as a \$401 million increase in deferred compensation expense (largely offset in revenue by higher net gains from equity securities) and higher regulatory, risk, and technology expense, were partially offset by lower broker commissions, lower other personnel expenses which were seasonally higher in the first quarter, and lower equipment expense

## WIM Segment Highlights

- WIM total client assets of \$1.8 trillion, down 4% YoY primarily driven by net outflows in the Correspondent Clearing business
- 2Q20 closed referred investment assets (referrals resulting from the WIM/Community Banking partnership) of \$1.5 billion were down 45% LQ and 43% YoY reflecting lower referral activity due to COVID-19

## Retail Brokerage

- Advisory assets of \$569 billion, up 1% YoY, primarily driven by higher market valuations, partially offset by net outflows in the Correspondent Clearing business

## Wells Fargo Asset Management

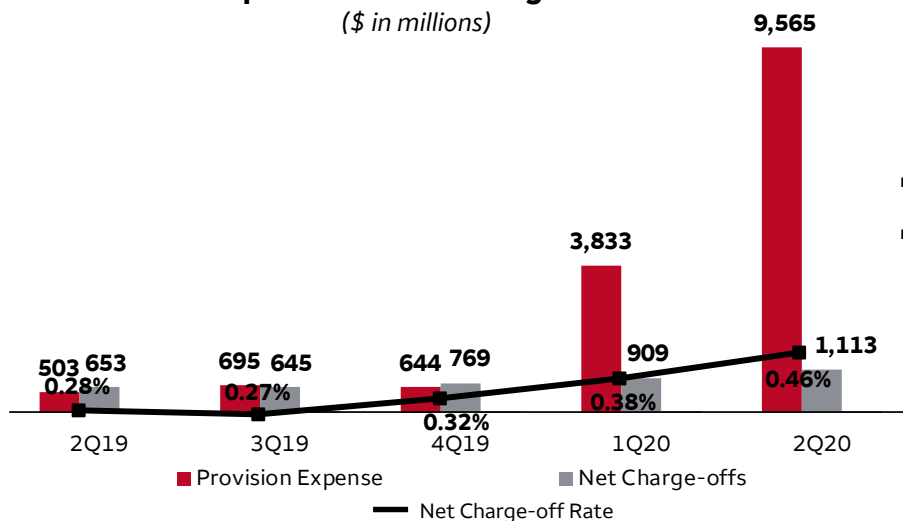
- Total AUM <sup>(2)</sup> of \$578 billion, up 17% YoY primarily driven by money market net inflows and higher market valuations, partially offset by equity net outflows



# Credit quality of the loan portfolio

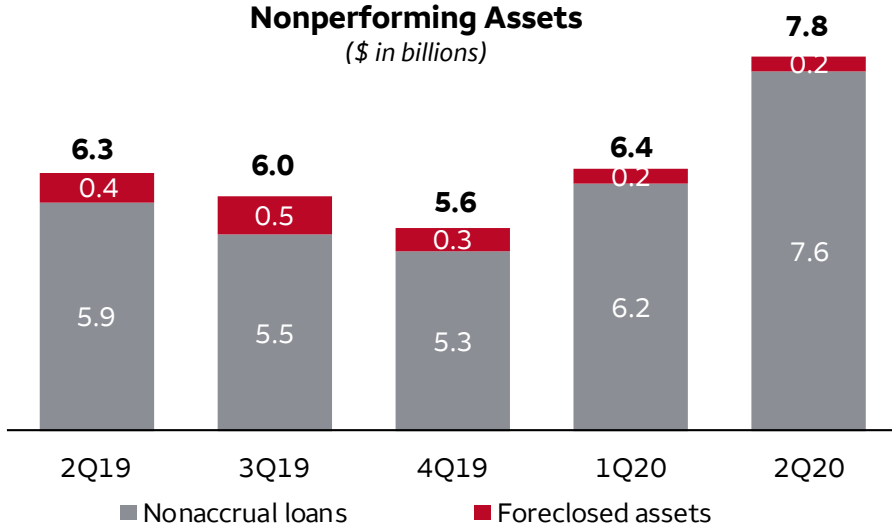
## Provision Expense and Net Charge-offs on Loans

(\$ in millions)



## Nonperforming Assets

(\$ in billions)



- Customer forbearance and other deferral activities instituted in response to the COVID-19 pandemic could delay the recognition of net charge-offs, delinquencies, and nonaccrual status for those customers who would have otherwise moved into past due or nonaccrual status
- Net charge-offs on loans of \$1.1 billion, up \$204 million LQ
- 0.46% net charge-off rate (annualized), up 8 bps LQ
  - Commercial losses of 44 bps, up 19 bps LQ on higher C&I losses primarily related to net charge-offs in the oil and gas portfolio, as well as higher commercial real estate mortgage losses
    - See page 19 for additional information on the oil and gas portfolio
  - Consumer losses of 48 bps, down 5 bps LQ driven by lower losses in credit card, and other revolving credit and installment loans
- Commercial criticized assets of \$38.2 billion, up \$13.3 billion, or 53%, LQ on a \$7.2 billion increase in C&I and a \$6.1 billion increase in CRE
- NPAs increased \$1.4 billion
  - Nonaccrual loans increased \$1.4 billion
    - Commercial nonaccruals increased \$1.4 billion driven by the oil and gas, and commercial real estate portfolios
      - 75% of nonaccruals were current on interest and principal
      - See pages 17 and 18 for additional information on commercial nonaccrual loans
    - Consumer nonaccrual loans increased \$39 million

# Commercial & Industrial loans and lease financing by industry

- C&I and lease financing nonaccrual loans of \$3.0 billion, up \$1.1 billion, or 59%, LQ driven by higher oil and gas, and real estate and construction nonaccruals
  - 47% of nonaccruals were oil and gas nonaccruals
- Criticized assets of \$27.8 billion, up \$7.2 billion, or 35%, LQ
  - 61% of the increase in criticized assets were retail, entertainment and recreation, real estate and construction, and oil and gas loans

(\$ in millions)	2Q20						1Q20					
	Nonaccruals		Loans Outstanding		Total Commitments <sup>(1)</sup>		Nonaccruals		Loans Outstanding		Total Commitments <sup>(1)</sup>	
Financials except banks	\$ 219	7%	\$ 112,130	31%	\$ 197,152	28%	\$ 95	5%	\$ 126,270	30%	\$ 204,143	28%
Equipment, machinery and parts manufacturing	98	3%	21,622	6%	41,771	6%	58	3%	25,054	6%	44,641	6%
Technology, telecom and media	61	2%	24,912	7%	54,894	8%	57	3%	26,896	6%	56,462	8%
Real estate and construction	290	10%	25,245	7%	49,925	7%	49	3%	27,222	6%	48,977	7%
Banks	0	0%	15,548	4%	16,598	2%	0	0%	20,282	5%	20,948	3%
Retail	216	7%	23,149	6%	43,212	6%	204	11%	27,844	7%	43,801	6%
Materials and commodities	46	2%	15,877	4%	37,877	5%	57	3%	19,118	5%	39,385	5%
Automobile related	24	1%	13,103	4%	25,162	4%	24	1%	17,436	4%	26,032	4%
Food and beverage manufacturing	12	0%	13,082	4%	29,284	4%	12	1%	16,908	4%	31,004	4%
Health care and pharmaceuticals	76	3%	17,144	5%	32,481	5%	81	4%	18,785	4%	32,230	4%
Oil, gas and pipelines	1,414	47%	12,598	3%	32,679	5%	549	29%	14,287	3%	34,443	5%
Entertainment and recreation	62	2%	11,820	3%	18,134	3%	65	3%	16,163	4%	20,532	3%
Transportation services	319	11%	10,849	3%	17,040	2%	336	18%	11,901	3%	17,853	2%
Commercial services	98	3%	12,095	3%	24,548	3%	120	6%	12,684	3%	22,989	3%
Agribusiness	54	2%	7,362	2%	12,984	2%	37	2%	6,994	2%	12,137	2%
Utilities	1	0%	6,486	2%	20,615	3%	147	8%	8,598	2%	21,545	3%
Insurance and fiduciaries	2	0%	6,032	2%	17,069	2%	1	0%	7,292	2%	16,481	2%
Government and education	6	0%	5,741	2%	12,128	2%	7	0%	5,548	1%	11,918	2%
Other	36	1%	12,731	3%	32,843	5%	11	1%	14,874	4%	32,769	4%
<b>Total</b>	<b>\$ 3,034</b>	<b>100%</b>	<b>367,526</b>	<b>100%</b>	<b>\$ 716,396</b>	<b>100%</b>	<b>\$ 1,910</b>	<b>100%</b>	<b>\$ 424,156</b>	<b>100%</b>	<b>\$ 738,290</b>	<b>100%</b>

Period end balances.

Industry classifications based on NAICS classifications.

(1) Total Commitments = loans outstanding + unfunded commitments, excluding issued letters of credit.

# Commercial real estate loans by property type

- Nonaccrual loans of \$1.3 billion, up \$286 million, or 30%, LQ
  - 59% of nonaccruals were shopping center, retail (excluding shopping center), and hotel/motel nonaccruals
  - 90% of the increase in nonaccrual loans was from shopping center, hotel/motel, and retail (excluding shopping center) nonaccruals
- Criticized assets of \$10.4 billion, up \$6.1 billion, or 140%, LQ
  - 88% of the increase in criticized assets was from the hotel/motel, shopping center, retail (excluding shopping center), and office buildings sectors

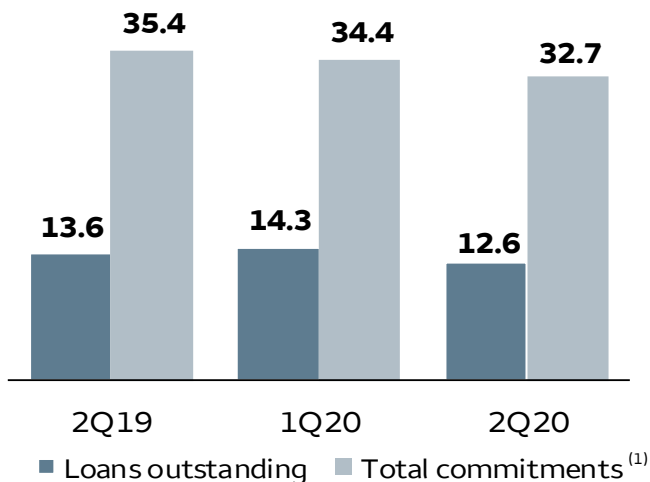
(\$ in millions)	2Q20					1Q20						
	Nonaccruals			Loans Outstanding		Nonaccruals			Loans Outstanding			
Office Buildings	\$	161	13%	\$	38,489	26%	\$	145	15%	\$	37,492	26%
Apartments		11	1%		26,978	19%		12	1%		25,745	18%
Industrial/Warehouse		73	6%		17,823	12%		77	8%		17,400	12%
Retail (Excluding Shopping Center)		173	14%		14,089	10%		127	13%		14,089	10%
Shopping Center		399	32%		12,493	9%		279	29%		12,068	8%
Hotel/Motel		170	14%		12,247	8%		79	8%		12,180	8%
Mixed Use Properties		90	7%		6,304	4%		95	10%		6,632	5%
Institutional		97	8%		6,068	4%		61	6%		5,975	4%
Collateral Pool		-	0%		2,336	2%		-	0%		2,514	2%
Agriculture		61	5%		2,006	1%		70	7%		2,144	1%
Other		16	1%		6,828	5%		20	2%		7,340	5%
<b>Total</b>	<b>\$</b>	<b>1,251</b>	<b>100%</b>	<b>\$</b>	<b>145,661</b>	<b>100%</b>	<b>\$</b>	<b>965</b>	<b>100%</b>	<b>\$</b>	<b>143,579</b>	<b>100%</b>

Period end balances.

# Oil and gas loan portfolio credit performance

- Oil and gas loans outstanding down 12% LQ and 7% YoY, and total commitments <sup>(1)</sup> down 5% LQ and 8% YoY reflecting the impact of spring redetermination changes on borrowing bases, proactive portfolio management, as well as a weaker credit environment

**Loans Outstanding and Total Commitments <sup>(1)</sup>**  
(\$ in billions)



## Credit performance overview

- \$298 million of net charge-offs in 2Q20, up \$111 million LQ reflecting depressed oil prices and low demand
  - 87% of net charge-offs from the exploration & production (E&P) sector
- Nonaccrual loans of \$1.4 billion, up \$865 million LQ on new downgrades to nonaccrual status in the quarter
  - ~93% of nonaccruals current on payments
  - 98% of nonaccruals from the E&P and services sectors
  - Substantially all nonaccruals were senior secured
- Criticized loans of \$3.9 billion, up \$820 million, or 26%, LQ reflecting downward credit migration resulting from commodity price volatility and included numerous credit downgrades of publicly-rated companies

(1) Total commitments = Loans outstanding + unfunded commitments, excluding issued letters of credit.

# Allowance for credit losses for loans

- Allowance for credit losses for loans (ACL) = \$20.4 billion
  - \$8.4 billion increase in the allowance for credit losses for loans reflected increases of \$6.4 billion in commercial ACL and \$2.0 billion in consumer ACL
  - Allowance coverage for total loans of 2.19%, up from 1.19% in 1Q20

	2Q20			1Q20		
	ACL	Loans outstanding	ACL as a % of loans	ACL	Loans outstanding	ACL as a % of loans
<b>Commercial</b>						
Commercial & industrial	\$ 8,109	350,116	2.32 %	\$ 4,231	405,020	1.04 %
Real estate mortgage	2,395	123,967	1.93	848	122,767	0.69
Real estate construction	484	21,694	2.23	36	20,812	0.17
Lease financing	681	17,410	3.91	164	19,136	0.86
Total commercial	\$ 11,669	513,187	2.27 %	\$ 5,279	567,735	0.93 %
<b>Consumer</b>						
Real estate 1-4 family first mortgage	\$ 1,541	277,945	0.55 %	\$ 836	292,920	0.29 %
Real estate 1-4 family junior lien mortgage	725	26,839	2.70	125	28,527	0.44
Credit card	3,777	36,018	10.49	3,481	38,582	9.02
Auto	1,174	48,808	2.41	1,016	48,568	2.09
Other revolving credit and installment	1,550	32,358	4.79	1,285	33,511	3.83
Total consumer	\$ 8,767	421,968	2.08 %	\$ 6,743	442,108	1.53 %
<b>Total</b>	<b>\$ 20,436</b>	<b>935,155</b>	<b>2.19 %</b>	<b>\$ 12,022</b>	<b>1,009,843</b>	<b>1.19 %</b>

# Allowance for credit losses for loans – key drivers of the \$8.4 billion increase

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## **\$8.4 billion increase in our allowance for credit losses for loans reflected:**

### **Current economic environment:**

- Economic conditions worsened significantly compared to prior expectations as unemployment levels reached 14.7% with unprecedented initial jobless claims of 33 million in the quarter
- Fiscal stimulus programs of over \$2.4 trillion, including unemployment benefits and lender accommodations programs provided near-term support for borrowers and some counterweight to economic conditions

### **Assumptions for 2Q20 ACL:**

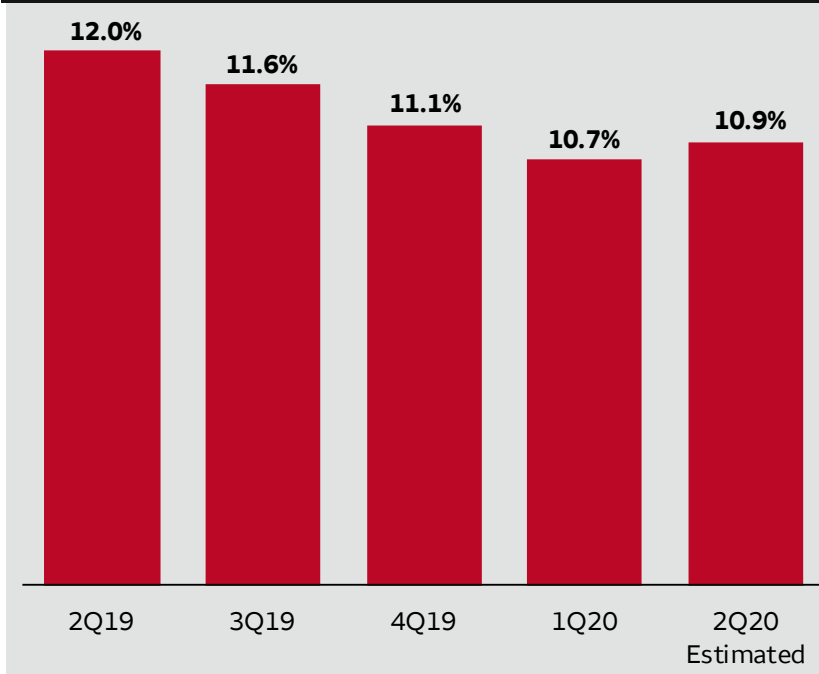
- The economic forecast in our base case scenario for the 2Q20 ACL assumed near-term economic stress recovering into late 2021, as follows:
  - Unemployment levels are forecasted to decline to approximately 10% by 4Q20 and 6% by 4Q21
  - After a significant decline, U.S. GDP levels are forecasted to grow 6% in 2H20 and 6% over 2021
  - Housing prices are forecasted to remain roughly stable over the forecast horizon (approximately +/-2% YoY change into 4Q21)
  - Commercial real estate prices are forecasted to decline by low to mid teens
- While the large majority of weight is placed on this base case scenario, we apply some weighting on a downside scenario to reflect the uncertainty in the economic forecast
- Additionally, customer forbearance and other deferral activities instituted in response to the COVID-19 pandemic were considered in our loan portfolio performance expectations and resulting loss forecast
- Within the commercial portfolio, the \$6.4 billion increase reflected higher expected losses across the portfolio
  - Expected declines in the CRE portfolio with larger declines assumed for Hotel, Restaurant and Retail sector exposures. In addition, collateral prices remain highly uncertain given limited property sales
  - Higher expected losses in the oil and gas portfolio given commodity volatility
  - Higher losses in equipment and vendor finance portfolios
  - Commercial exposures include Small Business lending, which has an increased loss forecast due to anticipated defaults related to the economic slowdown associated with COVID-19, despite support from government guaranteed lending programs
- Within the consumer portfolio, the \$2.0 billion increase mainly reflected the worsening economic forecast, particularly higher unemployment levels
  - Higher assumed losses in first lien and junior lien mortgage loan portfolios related to higher anticipated default rates as borrowers transition out of accommodation programs
  - Credit card losses are expected to increase into the first half of 2021 closely tracking the higher current unemployment levels

### **Considerations:**

- Our ACL amounts are influenced by a variety of factors, including changes in loan volumes, portfolio credit quality, and general economic conditions. General economic conditions are forecasted using economic variables which can change over time and therefore impact future ACL amounts

# Capital

## Common Equity Tier 1 Ratio <sup>(1)</sup>



(1) 2Q20 capital ratio is a preliminary estimate. See page 31 for additional information regarding the Common Equity Tier 1 capital ratio.

(2) 2Q20 TLAC ratio is a preliminary estimate.

## Capital Position

- Despite significant increases in the allowance for credit losses in the last two quarters, the Common Equity Tier 1 (CET1) ratio of 10.9% at 6/30/20 <sup>(1)</sup> continued to be above both the regulatory minimum of 9% and our current internal target of 10%
- The impact of our election to apply the CECL transition provision to our regulatory capital at 6/30/20 was an increase in capital of \$1.9 billion and an increase in the CET1 ratio of 14 bps

## 2020 Dodd Frank Stress Test and Related CCAR

- Following the FRB's final publication of the CCAR results, we expect our stress capital buffer (SCB) to be 2.5%, which is the lowest possible under the new framework

## Expected Dividend Action

- The Company expects to decrease its third quarter 2020 common stock dividend to \$0.10 per share from \$0.51 per share, subject to approval by the Company's Board of Directors at the customary time at the end of July

## Total Loss Absorbing Capacity (TLAC) Update

- \$18.3 billion of TLAC-eligible long-term debt was issued in the quarter and was only partially offset by maturities
- As of 6/30/20, our eligible external TLAC as a percentage of total risk-weighted assets was 25.3% <sup>(2)</sup> compared with the required minimum of 22.0%

# Appendix





# Deferred compensation plan economic hedge results

- Wells Fargo's deferred compensation plan allows eligible team members the opportunity to defer receipt of current compensation to a future date
- Certain team members within Wholesale Banking, and Wealth and Investment Management have mandatory deferral plans as part of their incentive compensation plans
- We enter into economic hedges to neutralize the impact of market fluctuations resulting from team member elections, which are recognized in personnel expense
- In late May, we entered into arrangements to transition our economic hedges from equity securities to derivatives in the form of total return swaps
  - As a result of this transition, net (gains) losses on derivative economic hedges of deferred compensation are now presented in personnel expense as compared to using equity securities as economic hedges which were recognized in net interest income and net gains (losses) from equity securities
- Deferred compensation plan economic hedge results are largely P&L neutral

(\$ in millions)	2Q20	1Q20	4Q19	3Q19	2Q19	vs 1Q20	vs 2Q19
Net interest income	\$ 3	12	26	13	18	\$ (9)	(15)
Net gains (losses) from equity securities	346	(621)	236	(4)	87	967	259
<b>Total revenue (losses) from deferred compensation plan investments</b>	<b>349</b>	<b>(609)</b>	<b>262</b>	<b>9</b>	<b>105</b>	<b>958</b>	<b>244</b>
Change in deferred compensation plan liabilities	490	(598)	263	5	114	1,088	376
Net derivative (gains) losses from economic hedges of deferred compensation	(141)	-	-	-	-	(141)	(141)
Personnel expense	349	(598)	263	5	114	947	235
Income (loss) before income tax expense	\$ 0	(11)	(1)	4	(9)	\$ 11	9

# Real estate 1-4 family mortgage portfolio

(in millions)	2Q20	1Q20	2Q19	Linked Quarter Change		Year-over-Year Change	
Real estate 1-4 family first mortgage loans:	\$ 277,945	292,920	286,427	\$ (14,975)	(5) %	\$ (8,482)	(3) %
Nonaccrual loans	2,393	2,372	2,425	21	1	(32)	(1)
as % of loans	0.86 %	0.81 %	0.85 %	5 bps		1 bps	
Net charge-offs/(recoveries)	\$ 2	(3)	(30)	\$ 5	n.m.	\$ 32	n.m.
as % of average loans	0.00 %	(0.00) %	(0.04) %	0 bps		4 bps	
Real estate 1-4 family junior lien mortgage loans:	\$ 26,839	28,527	32,068	\$ (1,688)	(6)	\$ (5,229)	(16)
Nonaccrual loans	753	769	868	(16)	(2)	(115)	(13)
as % of loans	2.81 %	2.70 %	2.71 %	11 bps		10 bps	
Net charge-offs/(recoveries)	\$ (12)	(5)	(19)	\$ (7)	n.m. %	\$ 7	(37) %
as % of average loans	(0.17) %	(0.07) %	(0.24) %	(10) bps		7 bps	

- First mortgage loans down \$15.0 billion LQ as \$16.4 billion of originations were more than offset by paydowns and reclassification of \$10.4 billion of loans to HFS
  - Net charge-offs up \$5 million LQ
  - Nonaccrual loans increased \$21 million LQ
  - First lien home equity lines of \$9.8 billion, down \$404 million LQ
- Junior lien mortgage loans down \$1.7 billion, or 6%, LQ as paydowns more than offset new originations
  - Net recoveries up \$7 million LQ due to lower net charge-offs reflecting payment deferrals

# Consumer credit card portfolio

<i>(in millions, except where noted)</i>		2Q20	1Q20	2Q19	Linked Quarter Change		Year-over-Year Change	
Credit card outstandings	\$	36,018	38,582	38,820	\$ (2,564)	(7) %	\$ (2,802)	(7) %
Net charge-offs		327	377	349	(50)	(13)	(22)	(6)
as % of avg loans		3.60 %	3.81 %	3.68 %	(21) bps		(8) bps	
30+ days past due	\$	757	1,003	895	\$ (246)	(25)	\$ (138)	(15)
as % of loans		2.10 %	2.60 %	2.31 %	(50) bps		(21) bps	

## Key Metrics:

Purchase volume	\$	17,471	19,907	22,459	\$ (2,436)	(12)	\$ (4,988)	(22)
POS transactions (millions)		246	298	329	(52)	(17)	(83)	(25)
New accounts <sup>(1)</sup> (thousands)		250	315	498	(65)	(21)	(248)	(50)
POS active accounts (thousands) <sup>(2)</sup>		7,773	8,635	8,832	(862)	(10) %	(1,059)	(12) %

- Credit card outstandings down \$2.6 billion, or 7%, LQ and down \$2.8 billion, or 7%, YoY reflecting the economic impact of COVID-19 including on consumer spending
  - Purchase dollar volume down 12% LQ and 22% YoY reflecting lower consumer spending due to the impact of COVID-19
  - New accounts <sup>(1)</sup> down 21% LQ and 50% YoY due to the impact of COVID-19
- Net charge-offs down \$50 million, or 21 bps, LQ and down \$22 million, or 8 bps, YoY driven by lower loan balances and payment deferrals
- 30+ days past due were down \$246 million, or 50 bps, LQ and down \$138 million, or 21 bps, YoY due to lower balances and payment deferrals

Loan balances as of period-end.

(1) Includes consumer general purpose credit card as well as certain co-branded and private label relationship new account openings.

(2) Accounts having at least one POS transaction, including POS reversal, during the period.

# Auto portfolios

(in millions)	2Q20	1Q20	2Q19	Linked Quarter Change		Year-over-Year Change		
<b>Consumer:</b>								
Auto outstandings	\$ 48,808	48,568	45,664	\$ 240	- %	\$ 3,144	7 %	
Nonaccrual loans	129	99	115	30	30	14	12	
as % of loans	0.26 %	0.20 %	0.25 %	6 bps		1 bps		
Net charge-offs	\$ 106	82	52	\$ 24	29	\$ 54	n.m.	
as % of avg loans	0.88 %	0.68 %	0.46 %	20 bps		42 bps		
30+ days past due	\$ 819	1,116	1,048	\$ (297)	(27)	\$ (229)	(22)	
as % of loans	1.68 %	2.30 %	2.30 %	(62) bps		(62) bps		
<b>Commercial:</b>								
Auto outstandings	\$ 8,129	10,784	10,973	\$ (2,655)	(25)	\$ (2,844)	(26)	
Nonaccrual loans	13	13	16	-	-	(3)	(19)	
as % of loans	0.16 %	0.12 %	0.15 %	4 bps		1 bps		
Net charge-offs	\$ 3	4	2	\$ (1)	(25) %	\$ 1	50 %	
as % of avg loans	0.12 %	0.09 %	0.06 %	3 bps		6 bps		

## Consumer Portfolio

- Auto outstandings of \$48.8 billion, up modestly LQ and up 7% YoY
  - 2Q20 originations of \$5.6 billion, down 13% LQ and 11% YoY reflecting the economic slowdown associated with the COVID-19 pandemic
- Nonaccrual loans increased \$30 million LQ and \$14 million YoY
- Net charge-offs up \$24 million LQ, and up \$54 million YoY driven by the temporary suspension of involuntary repossessions and payment deferrals in response to COVID-19
- 30+ days past due decreased \$297 million LQ on seasonality and payment deferrals, and decreased \$229 million YoY on payment deferrals

## Commercial Portfolio

- Loans of \$8.1 billion, down 25% LQ and 26% YoY due to lower floorplan utilization as dealers held less inventory as well as lower supply from auto manufacturers

Loan balances as of period-end.

# Student lending portfolio

<i>(in millions)</i>	2Q20	1Q20	2Q19	Linked Quarter Change		Year-over-Year Change	
Private outstandings	\$ 10,258	10,555	10,860	\$ (297)	(3) %	\$ (602)	(6) %
Net charge-offs	17	32	32	(15)	(47)	(15)	(47)
as % of avg loans	0.68 %	1.21 %	1.16 %	(53) bps		(48) bps	
30+ days past due	\$ 208	172	148	\$ 36	21 %	\$ 60	41 %
as % of loans	2.03 %	1.63 %	1.36 %	40 bps		67 bps	

- \$10.3 billion private loan outstandings, down 3% LQ and 6% YoY largely reflecting higher paydowns and payoffs, as well as the economic impact of COVID-19
  - Average FICO of 764, and 84% of the total outstandings have been co-signed
  - Originations down 18% YoY driven by lower demand due to COVID-19
- Net charge-offs decreased \$15 million LQ due to seasonality of repayments, and decreased \$15 million YoY due to payment deferrals
- 30+ days past due increased \$36 million LQ and \$60 million YoY reflecting the impact of payment deferrals

# Trading-related revenue

<i>(in millions)</i>	2Q20	1Q20	2Q19	Linked Quarter Change		Year-over-Year Change	
Trading-related revenue							
Net interest income	\$ 617	774	776	\$ (157)	(20) %	\$ (159)	(20) %
Net gains from trading activities	807	64	229	743	n.m.	578	252
<b>Trading-related revenue</b>	<b>\$ 1,424</b>	<b>838</b>	<b>1,005</b>	<b>\$ 586</b>	<b>70 %</b>	<b>\$ 419</b>	<b>42 %</b>

- Fixed income, currencies and commodity trading (FICC) generated 85% of total trading-related revenue in 2Q20
- Trading-related revenue of \$1.4 billion was up \$586 million, or 70%, LQ:
  - Net interest income decreased \$157 million, or 20%, reflecting a decline in average trading assets, as well as lower yields across debt securities
  - Net gains from trading activities up \$743 million from spread/price improvement in certain credit products as markets rebounded from 1Q COVID-19 related dislocations, continued heightened volatility, larger bid/offer spreads, and increased customer flows across all markets businesses. Net gains included strong performance in Spread products on higher credit trading, gains in asset-backed securities, and higher municipal bond (muni) trading results driven by increased customer demand for taxable munis, as well as gains in Macro products on higher liquid products
- Trading-related revenue was up \$419 million, or 42%, YoY:
  - Net interest income decreased \$159 million, or 20%, reflecting lower yields on the equity trading desk and debt securities, as well as lower trading assets
  - Net gains from trading activities up \$578 million reflecting higher credit trading, higher rates and commodities results, and higher equity trading which included a higher derivatives valuation adjustment, partially offset by higher losses in asset-backed trading

# Wholesale Banking adjusted efficiency ratio for income tax credits

We also evaluate our Wholesale Banking operating segment based on an adjusted efficiency ratio for income tax credits. The adjusted efficiency ratio for income tax credits is a non-GAAP financial measure and represents noninterest expense divided by total revenue plus income tax credits related to our low-income housing and renewable energy investments and related tax equivalent adjustments

Management believes that the adjusted efficiency ratio for income tax credits is a useful financial measure because it enables investors and others to compare efficiency results from both taxable and tax-advantaged sources on a consistent basis

The table below provides a reconciliation of this non-GAAP financial measure to GAAP financial measures

<i>(in millions)</i>		2Q20	1Q20	4Q19	3Q19	2Q19
<b>Wholesale Banking adjusted efficiency ratio for income tax credits:</b>						
Total revenue	(A)	\$ 6,563	5,817	6,559	6,942	7,065
Adjustments:						
Income tax credits related to our low-income housing and renewable energy investments (included in income tax expense)		465	491	478	422	423
Tax equivalent adjustments related to income tax credits <sup>(1)</sup>		155	163	160	141	141
Adjusted total revenue	(B)	7,183	6,471	7,197	7,505	7,629
Noninterest expense	(C)	3,963	3,763	3,743	3,889	3,882
Efficiency ratio	(C)/(A)	60.4 %	64.7	57.1	56.0	54.9
Adjusted efficiency ratio for income tax credits	(C)/(B)	55.2 %	58.2	52.0	51.8	50.9

(1) Based on our combined federal statutory rate and composite state income tax rates.

# Common Equity Tier 1

Wells Fargo & Company and Subsidiaries

## COMMON EQUITY TIER 1 UNDER BASEL III (1)

(in billions, except ratio)	Estimated				
	Jun 30, 2020	Mar 31, 2020	Dec 31, 2019	Sep 30, 2019	Jun 30, 2019
Total equity	\$ 180.1	183.3	188.0	194.4	200.0
Adjustments:					
Preferred stock	(21.1)	(21.3)	(21.5)	(21.5)	(23.0)
Additional paid-in capital on preferred stock	0.1	0.1	(0.1)	(0.1)	(0.1)
Unearned ESOP shares	0.9	1.1	1.1	1.1	1.3
Noncontrolling interests	(0.7)	(0.6)	(0.8)	(1.1)	(1.0)
Total common stockholders' equity	159.3	162.6	166.7	172.8	177.2
Adjustments:					
Goodwill	(26.4)	(26.4)	(26.4)	(26.4)	(26.4)
Certain identifiable intangible assets (other than MSRs)	(0.4)	(0.4)	(0.4)	(0.5)	(0.5)
Goodwill and other intangibles on nonmarketable equity securities (included in other assets)	(2.1)	(1.9)	(2.1)	(2.3)	(2.3)
Applicable deferred taxes related to goodwill and other intangible assets (2)	0.8	0.8	0.8	0.8	0.8
CECL transition provision (3)	1.9	—	—	—	—
Other	(0.1)	—	0.2	0.3	0.4
Common Equity Tier 1 under Basel III	(A) 133.0	134.7	138.8	144.7	149.2
Total risk-weighted assets (RWAs) anticipated under Basel III (4)(5)	(B) \$ 1,215.0	1,262.8	1,245.8	1,246.2	1,246.7
Common Equity Tier 1 to total RWAs anticipated under Basel III (5)	(A)/(B) 10.9%	10.7	11.1	11.6	12.0

- Basel III capital rules, adopted by the Federal Reserve Board on July 2, 2013, revised the definition of capital, increased minimum capital ratios, and introduced a minimum Common Equity Tier 1 (CET1) ratio. The rules are being phased in through the end of 2021. The Basel III capital requirements for calculating CET1 and tier 1 capital, along with RWAs, are fully phased-in.
- Determined by applying the combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period end.
- In second quarter 2020, the Company elected to apply a modified transition provision issued by federal banking regulators in March 2020 related to the impact of the current expected credit loss (CECL) accounting standard on regulatory capital. The rule permits certain banking organizations to exclude from regulatory capital the initial adoption impact of CECL, plus 25% of the cumulative changes in the allowance for credit losses (ACL) under CECL for each period until December 31, 2021, followed by a three-year phase-out of the benefits. The impact of the CECL transition provision on our regulatory capital at June 30, 2020, was an increase in capital of \$1.9 billion, reflecting a \$991 million (post-tax) increase in capital recognized upon our initial adoption of CECL, offset by 25% of the \$11.4 billion increase in our ACL under CECL from January 1, 2020, through June 30, 2020.
- The final Basel III capital rules provide for two capital frameworks: the Standardized Approach and the Advanced Approach applicable to certain institutions. Accordingly, in the assessment of our capital adequacy, we must report the lower of our CET1, tier 1 and total capital ratios calculated under the Standardized Approach and under the Advanced Approach. Because the final determination of our CET1 ratio and which approach will produce the lower CET1 ratio as of June 30, 2020, is subject to detailed analysis of considerable data, our CET1 ratio at that date has been estimated using the Basel III definition of capital under the Basel III Standardized Approach RWAs. The capital ratio for March 31, 2020, and December 31, September 30 and June 30, 2019, was calculated under the Basel III Standardized Approach RWAs.
- The Company's June 30, 2020, RWAs and capital ratio are preliminary estimates.



# Forward-looking statements

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*This document contains forward-looking statements. In addition, we may make forward-looking statements in our other documents filed or furnished with the SEC, and our management may make forward-looking statements orally to analysts, investors, representatives of the media and others. Forward-looking statements can be identified by words such as “anticipates,” “intends,” “plans,” “seeks,” “believes,” “estimates,” “expects,” “target,” “projects,” “outlook,” “forecast,” “will,” “may,” “could,” “should,” “can” and similar references to future periods. In particular, forward-looking statements include, but are not limited to, statements we make about: (i) the future operating or financial performance of the Company, including our outlook for future growth; (ii) our noninterest expense and efficiency ratio; (iii) future credit quality and performance, including our expectations regarding future loan losses and our allowance for credit losses; (iv) the appropriateness of the allowance for credit losses; (v) our expectations regarding net interest income and net interest margin; (vi) loan growth or the reduction or mitigation of risk in our loan portfolios; (vii) future capital or liquidity levels, ratios or targets; (viii) the performance of our mortgage business and any related exposures; (ix) the expected outcome and impact of legal, regulatory and legislative developments, as well as our expectations regarding compliance therewith; (x) future common stock dividends, common share repurchases and other uses of capital; (xi) our targeted range for return on assets, return on equity, and return on tangible common equity; (xii) expectations regarding our effective income tax rate; (xiii) the outcome of contingencies, such as legal proceedings; and (xiv) the Company’s plans, objectives and strategies. Forward-looking statements are not based on historical facts but instead represent our current expectations and assumptions regarding our business, the economy and other future conditions. Investors are urged to not unduly rely on forward-looking statements as actual results could differ materially from expectations. Forward-looking statements speak only as of the date made, and we do not undertake to update them to reflect changes or events that occur after that date. For more information about factors that could cause actual results to differ materially from expectations, refer to the “Forward-Looking Statements” discussion in Wells Fargo’s press release announcing our second quarter 2020 results and in our most recent Quarterly Report on Form 10-Q, as well as to Wells Fargo’s other reports filed with the Securities and Exchange Commission, including the discussion under “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2019, and in our Quarterly Report on Form 10-Q for the quarter ended March 31, 2020.*